Adult education upskilled Noriko’s resume so that she could successfully compete in a competitive job market. Noriko is an adult learner who immigrated from Japan. She has a teenage son who she loves deeply, and she works hard so that he can succeed. She has acquired English and Digital Literacy skills as an adult learner at Nine Star Education & Employment Services in Anchorage, AK.

For years, Noriko had been a homemaker and a mother. After a recent divorce, however, she found herself with no means to live or to care for her son. She also had a desperate need for insurance for her and her son’s well-being.

In order to gain employment, she needed English skills and Digital Literacy skills. Noriko enrolled in digital literacy classes and advanced English classes at a local adult education program named Nine Star. "I desperately needed to learn organizational document sharing, spreadsheets, and organizational email methods,” she said. “As a result, I could confidently say at my interview, ‘I can perform the job tasks that require knowledge and skill of using digital resources.’"

Today Noriko has successfully become employed at the Japanese Embassy in Anchorage. Noriko feels that it would not have been possible to acquire her employment without the digital literacy course offered at Nine Star’s Adult Education program. Her piece of advice she has to share with other adult learners is, "Just try. And if trying doesn't work, get help."